

Customer Return, Replacement or Exchange Policy

We need you to enclose the following when returning, replacing or exchanging an item:

- Package up the returned, replacement or exchanged item(s).
 - Place a copy of the Original Invoice in the package with the item(s).
 - Apply the faxed UPS return ticket we will supply you with to the outside of the package.
 - Give it to the UPS for shipment back to Amaril Uniform Company.
 - The returned, replacement or exchanged items will be returned to you within 5 to 10 business days.
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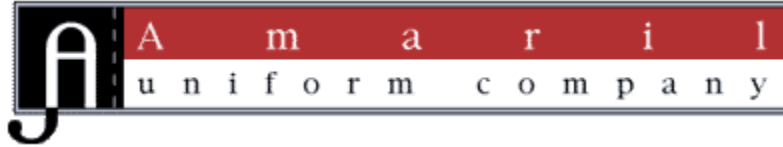
Please Note:

- **All items require a Return Authorization (RA) number.**

Call Amaril Uniform Company at: 763-784-0708 or toll free: 1-877-363-1922 for this number.

- Inspect your shipment to insure accurate sizing and complete delivery on the items ordered.
- Contact us immediately with discrepancies.
- Customized items must be pre-approved before returning, replacing or exchanging.
- Any item that is in inventory at Amaril Uniform Company may be returned for a full credit within 30 days of the ship to date shown on your invoice.
- Any item(s) that is (are) soiled is not available for return or exchange.
- Items that have been approved for return or exchange must be returned within 10 working days or billing will be applied.

We do not repair or embroider clothing that is not purchased from Amaril Uniform Company.



Customized Tailoring and Repairs

Garments that are not laundered upon returned will be assessed a \$6.00 laundering fee.

All repair work is replaced with like zippers, thread, snaps, fabric and buttons.

- **Jacket zipper replacement** \$20.00 each
- **Leg Zipper** \$20.00 each
- **Tears in fabric** \$6.00 each
- **Button Replacement** \$2.00 each
- **Patch** \$5.00 each
- **Snaps** (when applicable) \$5.00 each
- **Seams** \$3.00 each
- **Take in side seams** (Shirts or Pant) \$8.00 each
- **Pocket Flaps** \$6.00 each
- **Buckles** \$4.00 each
- **Velcro** \$3.00 each
- **Knee Replacement** \$6.00 each
- **Laundering Fee** \$6.00 each
- **Safety Harness Opening** (most jackets) **Call for quote**
- **3M Reflective Tape upon request price per garment**

Ship Repairs to: Amaril Uniform Company

Attention:: Marilyn Lattin -Repairs
8020 University Avenue NE
Fridley MN 55432

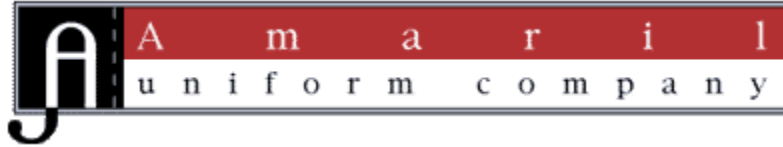
Repair form must be filled out completely and returned with packaged garment.

Please **Fax a copy of the Repair Form found below to 763.784.3097** as to notify us of the repair and insure proper turn around time.

All garments purchased from Amaril Uniform Company are guaranteed for 1 year on normal wear and tear.
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Amaril Uniform Company
8020 University Ave NE
Fridley, MN 55432

Toll Free: 1-877-363-1922
Phone: (763) 784-0708
Fax: (763) 784-3097



Please make a copy of this form. Complete the form and enclose it with your laundered garment for repair and ship all repairs to:

Amaril Uniform Company
8020 University Ave NE
Fridley MN 55432

Name: _____ Date: _____

Location: _____ Emp #: _____

Supervisor: _____ Phone: _____

Notes about repair: _____

Please clean the garment before turning it in for repairs.



Jacket



Jacket Liner



Hood



Pant



Parka



Shirt



Bib

- Circle the area of the item to be repaired.
- Make detailed notes of what you want repaired.

Circle one: VISA MASTERCARD AMERICAN EXPRESS CHECK OTHER

Credit Card # _____ Exp Date: _____

Employee Signature: _____

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Call Amaril Uniform Company at: 763-784-0708 or toll free: 1-877-363-1922 for this number.

Contact us by phone at 1.877.363.1922 if you have any questions about filling out this form or your repair issues. This form may be downloaded from our website www.amaril.com

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